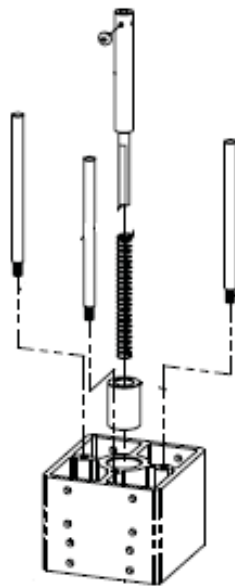


Error codes 16 and 19 are often caused by a Vend Arm Pusher failure or the pusher collided with some irregular item or movement. However, check the instructions below first:

Besides the pusher head, please refer to the drawing below to check what parts have been damaged.



Pusher Head



Sometimes the motor is damaged as well as the broken pusher head.

Try to provide the motor DC 12V directly to confirm if the motor failed.

Even if the motor works by direct DC 12V provided, you have to make it run harder, using some item or force as resistance in order to make sure the motor gear wasn't damaged.



Vendor Arm Pusher Broken